



Jess Dunn

Independent Case Manager
JD Case Management

Occupational Therapist

jess@jdcasemanagement.co.uk



Children & Young People

Specialisms

Brain Injury,
Spinal Injury,
Paediatric Specialist.

Experience of:

Autistic Spectrum Disorders,
Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Learning Difficulties,
Special Needs Education,
Recruitment and management of 24 hour care teams.



The
Case Management
Community



www.hpcp-uk.org

Member of



Profile

Jessica has over 25 years of experience as a healthcare professional, working across both private and statutory sectors, using her strong communication skills to develop good working relationships with clients, their families, and the multidisciplinary team.

With a background in occupational therapy, and as an experienced case manager, she understands the vital importance of timely rehabilitation. She is also a skilled advocate and facilitator for the best care and outcomes for clients. She has a client-centred and collaborative approach, bringing together those involved, to provide the client with the highest quality of cost effective support. She works closely with the client, their family, and the treating team, to assess, plan, and evaluate progress, focusing on short and long-term positive outcomes. She has overseen paediatric cases into adulthood, supporting the transition through education and into adult services.

Jessica is skilled in professional assessment, advice, and sourcing and overseeing therapy and treatment for children and young people, including those with complex care needs, to help them achieve their potential. She is experienced in setting up employed and agency care packages, including recruiting and managing 24-hour care teams for complex clients with regulated activity. She works closely and communicates effectively with solicitors and COP deputies in both settled and unsettled cases.

Testimonial

"Jess has always been able to build essential trust with my clients and their families in both understanding their needs and coordinating support and services with multidisciplinary teams. Ensuring that my clients' needs and wishes are central to the process and advocating for as necessary. Jess has very strong communication skills which enables her to communicate clearly with all involved."

Court of Protection Department, UK law firm

Location

Marlborough, Wiltshire

Coverage

South West England & Wales

Professional Memberships & Registrations  Member of MTSP Code of Conduct	Health & Care Professions Council (OT29570) Royal College of Occupational Therapy (BT0216060) British Association of Brain Injury and Complex Case Management (3345) Case Management Society UK (17-3681-A) Institute of Registered Case Managers (RCM2081) Major Trauma Support Partnership Code of Conduct Registration evidence available on request.
CQC Registration Status 	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration ; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BSc Hons Psychology 1994 DipCOT Occupational Therapy 1998
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Jessica Dunn
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.